



Family assistance payments

Your clients who wish to claim family assistance payments for the 2014–15 financial year must lodge their lump sum claim with the Department of Human Services (Centrelink) by **30 June 2016**. Family assistance payments include family tax benefit, child care benefit and single income family supplement.

Encourage your clients to lodge their lump sum claim with Centrelink as soon as possible, even if they lodge it before they lodge their 2015 income tax return (ITR).

2015 income tax return due

Your clients' 2015 ITR must be lodged by **30 June 2016**. This is regardless of whether your clients receive their family assistance payments in instalments or as a lump sum at the end of the year. If your client has a partner, their 2015 ITR is also due by this date. Lodgment deferrals granted by us do not automatically apply to Centrelink claims.

If your clients and/or their partners do not need to lodge an ITR for 2015, let them know they must notify Centrelink by **30 June 2016**, even if they have notified us.

A delay in lodging the 2015 ITR or notifying Centrelink that a return is not necessary, even by one day, will result in your clients missing out on some or all of their family assistance payments for the 2014–15 financial year.

If your client has any queries in relation to their family assistance, they should contact Centrelink on 13 61 50.

See also:

[Time period for submitting lump sum claims and confirming income \(https://www.humanservices.gov.au/customer/enablers/time-period-submitting-lump-sum-claims-and-confirming-income\)](https://www.humanservices.gov.au/customer/enablers/time-period-submitting-lump-sum-claims-and-confirming-income)

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Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the